



**ALL ABOUT AUTOMOTIVE**  
**139 NW 2<sup>ND</sup>**  
**GRESHAM, OR 97030**  
**503-465-2926**

**NEW CUSTOMER PRE-CHECK QUESTIONNAIRE**

To help speed up your visit so that we can serve better, please fill out this form as accurately as you can.  
 Thank you for your assistance.

Date: \_\_\_\_\_ Time: \_\_\_\_\_ First Visit \_\_\_\_\_ If yes, how did you hear about us? \_\_\_\_\_

Name: \_\_\_\_\_ Vehicle Year: \_\_\_\_\_ Make: \_\_\_\_\_ Model: \_\_\_\_\_

Spouse: \_\_\_\_\_ Phone# \_\_\_\_\_ Wk# \_\_\_\_\_ Cell# \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ St: \_\_\_\_\_ Zip: \_\_\_\_\_

When do you expect your vehicle back? \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_ Preferred Method of Contact: PHONE CALL EMAIL TEXT  
 Circle One

Please describe what your vehicle is doing at this time and/or any services you are requesting:  
 (This is your report from the driver's seat and it is not necessary to be technical; describe the symptoms in your own words.)

\_\_\_\_\_

\_\_\_\_\_

Check Engine Light/SES Light Diag. \$135-  ABS Light Diag. \$135-  Air Bag Light Diag. \$135-

Oil Change  Trans Service  Fuel Inject. / Motorvac  Coolant Flush  Other Fluid

**Vehicle Performance** - Please check the boxes that apply to your vehicle.

\_\_\_ Transmission Slips or Hesitates \_\_\_ Problems Shifting \_\_\_ No Movement \_\_\_ No Power

\_\_\_ Vehicle Overheating \_\_\_ Engine Runs Rough \_\_\_ Engine Hard to Start \_\_\_ No Start

\_\_\_ Speedometer Not Working \_\_\_ Cruise Control Not Working \_\_\_ Heater/Defrost Not Working

\_\_\_ Air Conditioner Problem \_\_\_ Any Leaks - describe: \_\_\_\_\_

\_\_\_ Noises – describe: \_\_\_\_\_

\_\_\_ Vibrations – describe: \_\_\_\_\_

Does this happen all the time? \_\_\_ If no, when does it occur? \_\_\_\_\_

Has this problem been worked on before? \_\_\_ When? \_\_\_ What repairs were performed? \_\_\_\_\_

I hereby authorize the above repair or diagnostic work to be done along with the necessary materials. I authorize employees or agents of All About Automotive to operate this vehicle where and as necessary for purposes of diagnosis, testing, repair or delivery. An express lien is acknowledged on the above vehicle to secure the amount of repairs thereto. I understand and agree that All About Automotive will not be held responsible for loss or damage to the vehicle or its contents in case of accident, fire, theft or any other cause beyond their control.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_